



Call, message, meet, collaborate, from anywhere



Intelligent, flexible, global Business Communications

WELCOME TO CURO



CURO IP is a powerful desktop & Mobile Unified Communications application, specifically designed to take your business communications to a whole new level by tightly integrating with PBXware, our VoIP Telephony Platform. It's main purpose is to simplify and enhance your day-to-day communication and collaboration experience. It packs everything you need for a successful collaboration with your staff, including IP Phone integration, Softphone, Messaging, Conferencing, CRM access, Faxing, File transfer functionality and much more. All CURO IP features are neatly packaged within a single elegant desktop application interface with great user experience available on all major desktop platforms.

CURO IP is offered in Office, Business, Agent and Supervisor Editions, each supporting specific features maximizing efficiency and productivity.



ABOUT CURO



Curo has been developed by a team of industry experts, who between them have a vast number of years' experience within the telecom arena. After listening to customers feedback and frustrations, they decided to develop and build their own innovative product.

With the VoIP industry growing faster than any other area in the Telecommunications industry, CURO was developed and launched at the end of 2019 after extensive testing in the UK. We're very pleased to offer sleek, user friendly, handsets. CURO's 'tablet' desktop phones have been ever increasing in popularity, by giving the ability to download and enjoy app's from the Google Play Store and giving the freedom to work remotely.

You can also download the CURO mobile and desktop application which is designed to provide unified communications solution. CURO has a huge list of features inbuilt readily available to the end user and giving an enhanced usability. This in turn is allowing businesses to evolve and have the freedom to use their telephone system exactly how they wish.

Call us today on 01733 511116 to see how CURO can help revolutionise your business.



Steffan Dancy
MANAGING DIRECTOR

Our Managing Director, Steffan Dancy, is extremely passionate about delivering service excellence. He believes most businesses can't grow and succeed without this as a key pillar in their organisation.



Andy Skeels
TECHNICAL R&D SPECIALIST

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Stephen Watkins
OPERATIONS DIRECTOR

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Neville Nania
TRAINING & DEV MANAGER

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James Buckle
HEAD OF TECHNICAL AND R&D

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Leyla Panesar
PARTNER SUPPORT MANAGER

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WHY CHOOSE US?



MARKET LEADING
TECHNOLOGY



UK DATA CENTRE'S
TO ENSURE YOUR
DATA IS PROTECTED



MOBILE & DESKTOP
APPLICATIONS
INCLUDING LIVE
CHAT



MFID2 COMPLIANCE
CALL RECORDING



DEDICATED UK
SUPPORT TEAM



GLOBAL NETWORK WITH
LOCAL BREAKOUT



BACK BONE OF 120
R&D TEAM
CONSISTENTLY
DEVELOPING THE
PRODUCT



CURO MEETINGS



AWARD WINNING
CUSTOMER SERVICE



CURO KEY FEATURES

CALL | MEET | CHAT | COLLABORATE | WORK SMARTER.



MOBILE & DESKTOP
APPLICATIONS INCLUDING
LIVE CHAT



CURO MEETINGS, ALL
WITHIN OUR APPLICATION



GLOBAL NETWORK WITH
LOCAL BREAKOUT



UK DATA CENTRE TO ENSURE
DATA IS PROTECTED



MIFID 2 COMPLIANT CALL
RECORDING



MARKET LEADING
TECHNOLOGY



DEDICATED UK SUPPORT
TEAM





CURO HANDSETS

CURO TOUCH



ANDROID 7.1, QUALCOMM 8953
OCTA CORE, 2G RAM + 16G FLASH



HDMI

TWO HDMI PORTS, HDMI-IN AND HDMI-OUT
SUPPORT MAIN STREAM AND SUB STREAM
WIRELESS SCREEN SHARING 1080P@30



IPS MULTI TOUCH SCREEN
10.1 INCH SCREEN, 1280X800



2.4G/5.8G DUAL WIFI
IEEE802.11 B/G/N/AC



SIP

API/SDK TO INTEGRATE THIRD-PARTY
APPLICATION

SIP 2.0 PROTOCOL, SUPPORT SIP VOICE
AND VIDEO 4 SIP ACCOUNTS



5MP ROTATABLE CAMERA
HARD SWITCH



BT2.1 EDR/3.0/4.1LE USB2.0, SUPPORT
U DISK, KEYBOARD, MOUSE ETC.



CURO 328G

CURO 328G IS OPTIMIZED FOR EXECUTIVE USE FOR MAJOR DECISION MAKERS, ADMINISTRATIVE ASSISTANTS AND THOSE WORKING WITH BANDWIDTHINTENSIVE APPLICATION ON COLLOCATED

MORE FEATURES

- HEADSET, MUTE, SPEAKER,
- TRANSFER, REDIAL
- SUPPORTS 5 WAY CONFERENCING
- GIGABIT THROUGHPUT
- 1000 ENTRIES
- CONFERENCE, HOLD,
- HIGH-PIXEL DISPLAY & BACK LIGHT
- HD VOICE HANDSET
- LOCAL PHONE BOOK UP TO
- HOT DESKING



CURO 312G

CURO 312G PHONES ARE A BUSINESS GRADE IP HANDSET WITH A HUGE RANGE OF FEATURES AND FLEXIBILITY.

MORE FEATURES

- HEADSET, MUTE, SPEAKER,
- SPEAKERPHONE: FULL DUPLEX
- WALL MOUNTABLE WITH OPTIONAL
- LOCAL PHONE BOOK UP TO 1000
- HOT DESKING
- TRANSFER, REDIAL,
- SUPPORTS 5 WAY CONFERENCING
- MOUNT KITS
- ENTRIES



01

EASY TO USE
DESIGNED USER

02

INTERFACE
WITH 2
COLOUR
SCHEMES

03

DUST AND
WATER
RESISTANT

04

ACCORDING TO IP65

GIGASET R650H PRO RUGGEDIZED DECT HANDSET

MORE FEATURES

- SHOCK RESISTANT
- HANDY LED POCKET TORCH
- BRILLIANT SOUND QUALITY
- ENTRIES (FIRST NAME, SURNAME
- HEADSET CONNECTION VIA

- VIBRATION AND FLASHING ALERTS
- HANDS FREE TALKING WITH
- PHONEBOOK FOR UP TO 200
- AND 3 NUMBERS PER CONTACT)
- 2.5MM JACK



01

MICROSOFT TEAMS
CERTIFIED

02

OPTIMAL
HD AUDIO,
FULL DUPLEX
TECHNOLOGY

03

YEALINK
NOISE
PROOF
TECHNOLOGY

04

20-FOOT AND
360-DEGREE

YEALINK CP960 TEAMS TOUCHSCREEN ANDROID CONFERENCE PHONE

MORE FEATURES

- MICROPHONE PICKUP RANGE
- EXPANSION MIC CPW90
- BASED ON ANDROID 5.1 OPERATING SYSTEM
- 720X1280 RESOLUTION
- BUILT-IN WI-FI/BLUETOOTH

- TWO ADDITIONAL CP WIRELESS
- BUILT-IN 3-MICROPHONE ARRAY
- 5-INCH MULTI-TOUCH SCREEN WITH
- 5-WAY CONFERENCE CALL
- CONNECT TO PC VIA USB MICRO-B PORT



**BLUETOOTH
SINGLE EAR**



**BLUETOOTH
DUAL EAR**

COMPTABLE WITH:



**WIRED
SINGLE EAR**



**WIRED
DUAL EAR**

Curo IP Platform

Since the development of CURO IP in 2019, we have deployed the innovative system throughout Call Centres, SMB's and Multi-site customers throughout the UK.

This has given customers a flexible, reliable and scalable telephone system with cutting edge technology. Our R&D team are constantly developing our IP platform to ensure customers can maximise performance, expandability and increase reliability.



CALL



Curo can call by Voice, Video and by Conference across our Global network allowing you to have local breakout and numbers regardless of the country you are in ☺☺



CHAT



Our desktop & mobile applications allows you to live chat with your team members regardless of location. We also have integrations with Microsoft Teams should you wish to benefit from our enhanced phone system features ☺☺



MEET



Curo Meetings allows you to host video meetings with multiple users, including external users, regardless of location. All built into one communications platform taking the headache of multiple services being needed ☺☺



COLLABORATE



send and share files with our live chat function and allow your phone system users to have control by your admin team granting access to their own 'self care' function on their desktop app. ☺☺





UC Mobile and UC DESKTOP APPLICATIONS

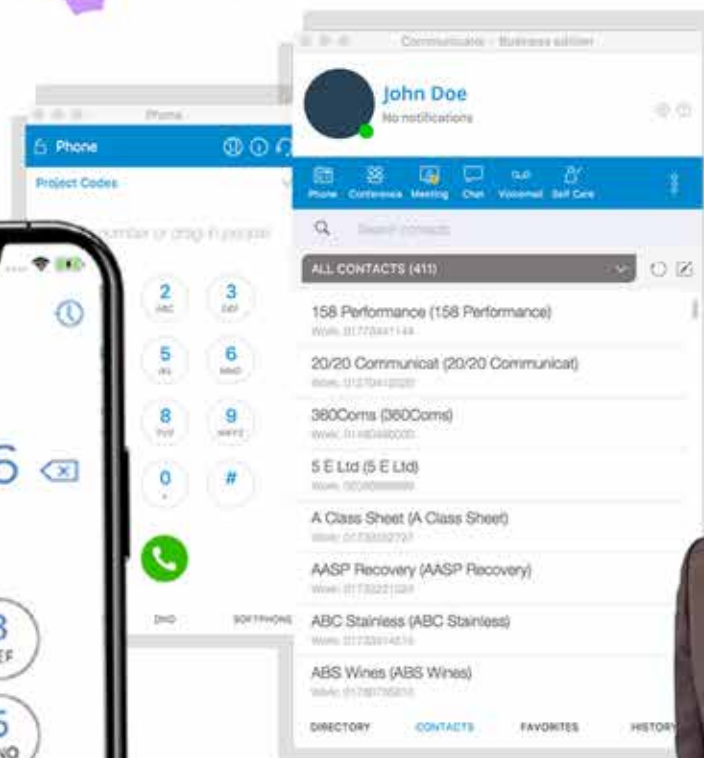
Unified Communications on Desktop & Mobile

CuroIP is a Unified Communications application available on Microsoft Windows, MAC OS and Ubuntu Linux designed to provide business users with a set of features and benefits capable of transforming a companies communications system into a real powerhouse.

While on the move - take your office with you and seamlessly transfer from desktop to your mobile device by using CURO UC MOBILE our mobile application available on Google Android and Apple iOS.



Work on the GO





ONLINE PRESENCE

ALLOW YOU TO ACCESS ALL OF YOUR CONNECTIONS, INCLUDING THE ONES ON CUROIIP FROM ANY DEVICE.



CONFERENCING ON THE MOVE

ALLOW YOU TO ACCESS ALL OF YOUR CONNECTIONS, INCLUDING THE ONES ON CUROIIP FROM ANY DEVICE.



VISUAL VOICEMAIL

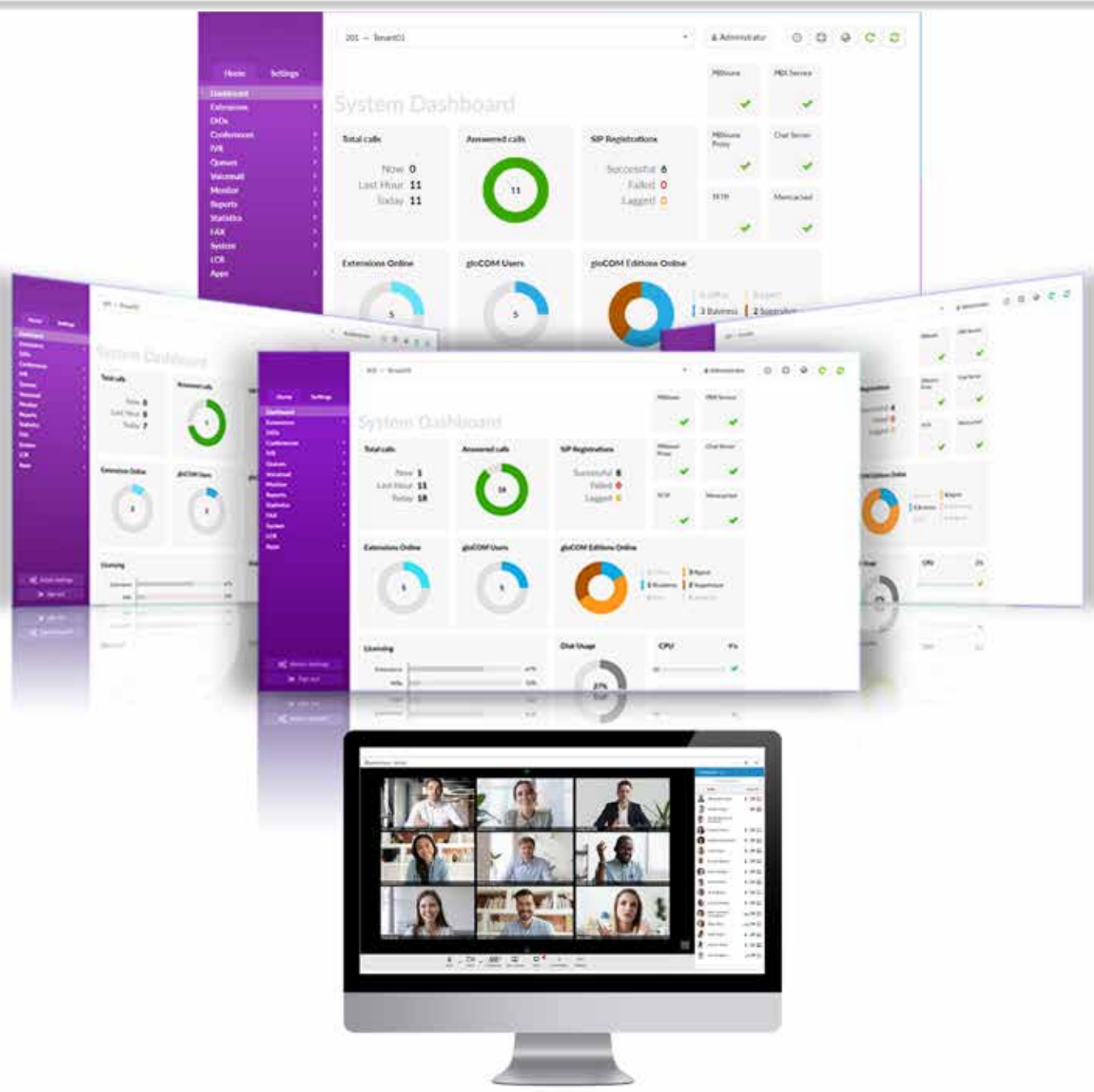
CUROIIP MOBILE ALLOWS YOU TO EASILY MANAGE YOUR VOICEMAIL MESSAGES FROM A MOBILE PHONE.



BYOD FRIENDLY

KEEPS YOUR CUROIIP, OUTLOOK, GOOGLE AND APPLE CONTACTS IN THE INTUITIVE CONTACT LIST.

CURO UC DESKTOP





DESKTOP PHONE INTERGRATION



VIDEO CALLING



CONNECT AND COLLABORATE



CONTACT MANAGEMENT



CONFERENCING FACILITIES

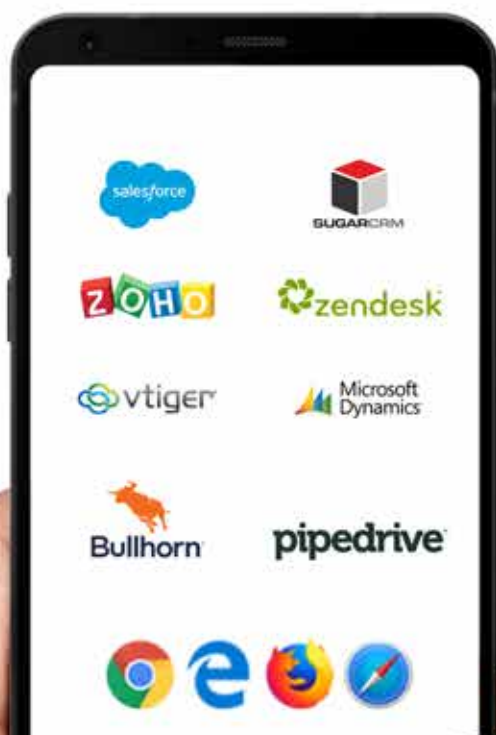


OUTLOOK AND EXCHANGE INTERGRATION



DESKTOP VISUAL VOICEMAIL

CRM INTEGRATION



CURO integrates with Salesforce, ZOH0, MS Dynamics, SugarCRM, Zendesk, Bullhorn, vTiger using their REST or SOAP App. Proprietary CRMs can be integrated with curo as well using our CRM SDK. This feature provides access to CRM contacts and leads, Caller ID detection, support for uploading Call logs and Recordings, and more.



GLOBAL SYSTEM, WITH LOCAL PRESENCE



Communicate globally across the platform with no cost



Local numbers for local call costs



Route all calls into one central location



Call out from any number globally (option)



Change the language of the software to suit your global location



For a global SIP trunking service that gives you local voice presence wherever you need it, accept no substitutes. 65+ countries, 10,000+ locations. Our network is a behemoth, it will take you places others can't.



CURO MEETINGS



Schedule meeting

Schedule

Subject: Meeting Contacts Email

Start: Aug. 05 2020 12:00

Duration: 1 hr 30 min

Time Zone: BST

Recurring:

Description:

Participants:

Public Meeting:

Schedule Cancel

Meeting

Instant Meeting

Public (anyone can join)

Drop contacts: None

Start Close

More Personal

Feel like you are really together with video & audio plus chat, screenshare, and more.

More Productive

Get more done at your meetings by sharing videos, screens, and more all at once.

More Efficient

Save time by starting meetings quickly and adding or removing participants as needed.



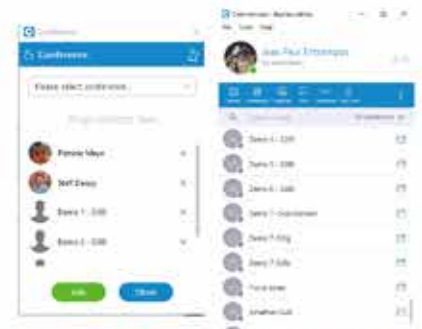
VIDEO CONFERENCING

- Grid layout



SCREENSHARE

- Show your work by sharing your desktop or a specific application



PARTICIPANT MANAGEMENT

- Drag-and-drop to add participants
- Add non-CURO users with their email or phone number
- Prompt a participant to share their screen
- Mute participants



MEETING MANAGEMENT

- Schedule meetings
- Send email notifications
- Manage past meetings
- Leave or end a meeting with the click of a button



MEETING CHAT

- Instant messaging



Public Meetings

- Added support for public meetings. This is a meeting where everyone can join with the meeting number. There is no need to invite users. The public meeting checkbox is added in the meeting module window and in the schedule dialog.

CURO CALL CENTRE

SUPERVISOR | Dashboard | Agents | Graphs | Agents Inbound Stats | Queue Calls | Inbound Calls | Outbound Calls | Alerts

TEST123

Total calls	5	Answered	5
Waiting		idle	5

Unanswered

Ongoing Call...

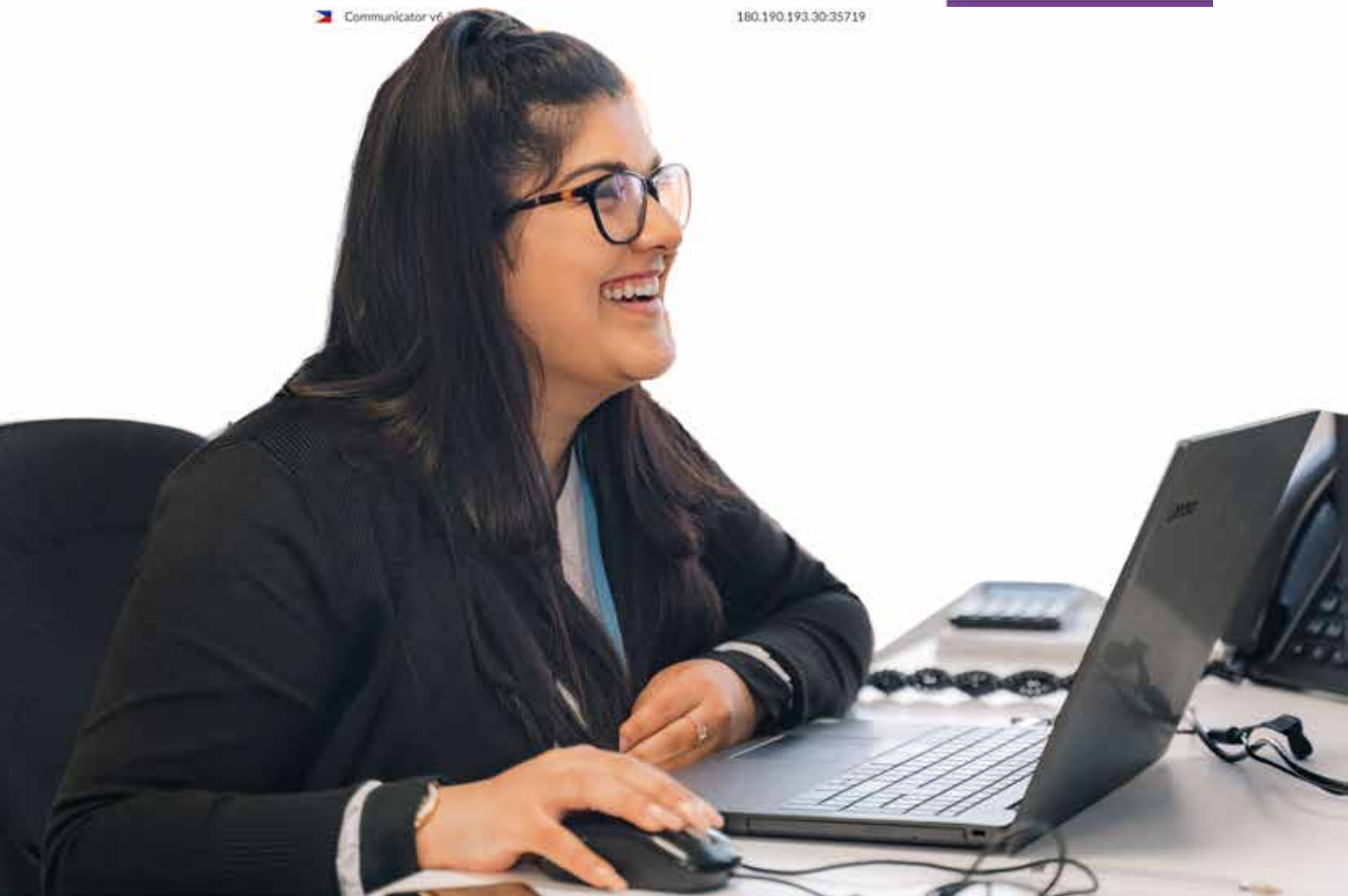
Ryan Sander Pearson
Agent

1999105
will@proton.me
Drop contact here

SEARCH CONTACT...

Agents: Ryan Sander Pearson, Stefan Jorg, Mark Thomas

Communicator v6 | 180.190.193.30:35719



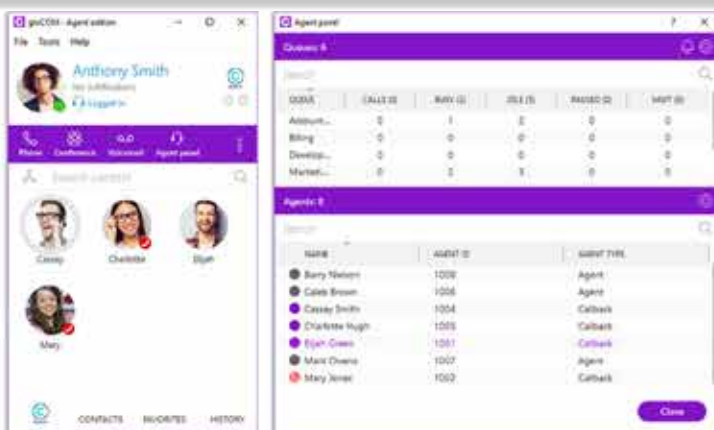


CALL CENTRE EDITION OF CURO IP IS DESIGNED TO SIMPLIFY AND ENHANCE CALL MANAGEMENT AT BUSY CALL CENTRES AND CONTACT CENTRES OF ANY SIZE.

OUR CALL CENTRE SOLUTION ENABLES YOU TO INCREASE EFFICIENCY IN THE WORKPLACE AND TRANSFORM THE WAY YOU CONDUCT BUSINESS, WITH EACH EDITION SUPPORTING SPECIFIC FEATURES MAXIMIZING PERFORMANCE, RELIABILITY, AND EXPANDABILITY.

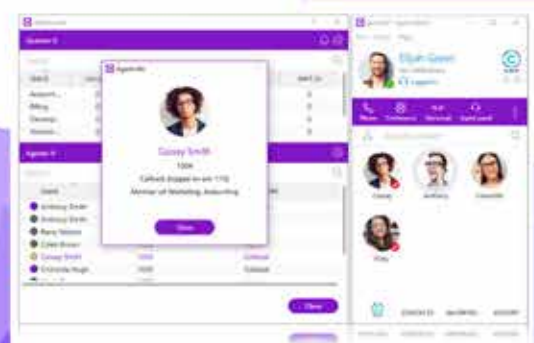
GIVE YOUR BUSINESS ALL THE TOOLS IT NEEDS TO EFFECTIVELY START AND MANAGE INBOUND CALL CAMPAIGNS WITH DETAILED STATISTICS, REPORTING AND MONITORING. UPGRADE TO CURO CALL CENTRE, AND PROVIDE YOUR CUSTOMERS WITH A CONSISTENT AND QUALITY EXPERIENCE SUPPORTED IN ITS OWN DEDICATED SERVER SPACE.

AGENT EDITION



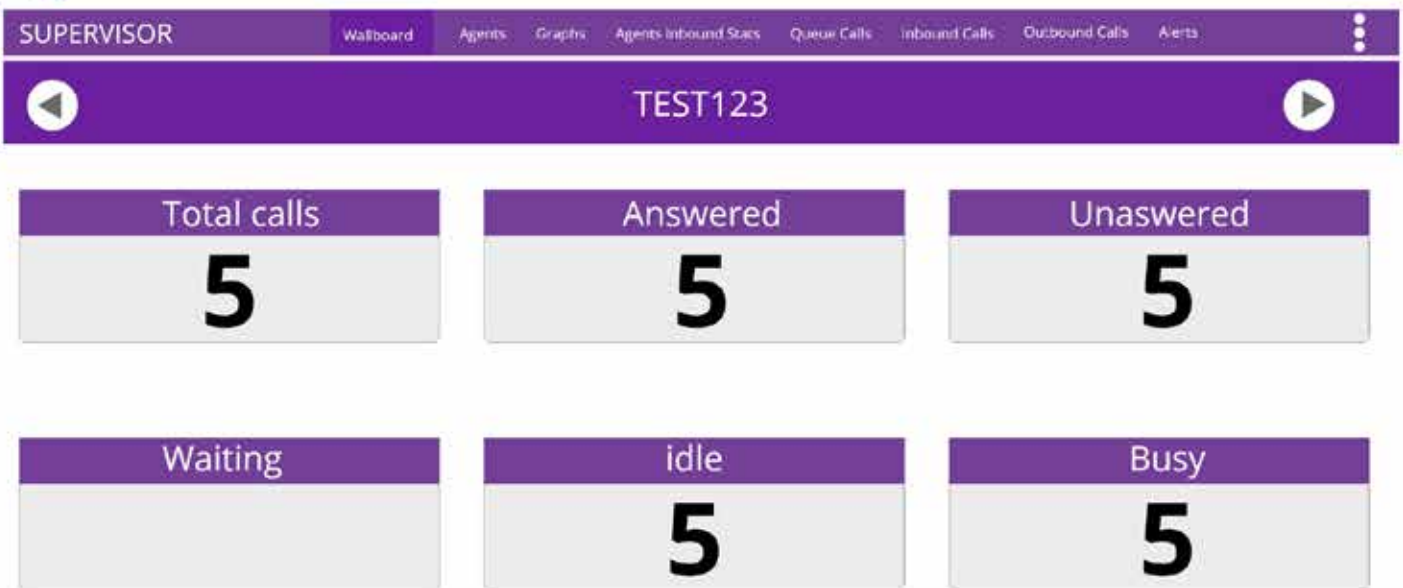
THE CALL CENTRE AGENT EDITION OF CURO IS A DESKTOP CALL CENTRE UNIFIED COMMUNICATIONS APPLICATION DEDICATED TO BOOSTING CALL CENTRE AGENTS'

DAY-TO-DAY EFFICIENCY. TOGETHER WITH OFFICE, BUSINESS AND CALL CENTRE SUPERVISOR EDITIONS IT PROVIDES ADVANCED UNIFIED COMMUNICATIONS CAPABILITIES WITH ALL THE COMMUNICATION TOOLS NEEDED TO DRASTICALLY INCREASE THE PRODUCTIVITY OF YOUR CALL CENTRE OR CONTACT CENTRE.



WALLBOARD

Communicator - Supervisor Panel



① TOTAL:

Close

THE CALL CENTRE AGENT EDITION OF CURO IS A DESKTOP CALL CENTRE UNIFIED COMMUNICATIONS APPLICATION DEDICATED TO BOOSTING CALL CENTRE AGENTS' DAY-TO-DAY EFFICIENCY. TOGETHER WITH OFFICE, BUSINESS AND CALL CENTRE SUPERVISOR EDITIONS IT PROVIDES ADVANCED UNIFIED COMMUNICATIONS CAPABILITIES WITH ALL THE COMMUNICATION TOOLS NEEDED TO DRASTICALLY INCREASE THE PRODUCTIVITY OF YOUR CALL CENTRE OR CONTACT CENTRE.

